

ALBERTA'S

FUTURE

JUNE 2015
ISSUE #2

NEW CANADIANS... NEW PARTNERSHIPS...
NEW OPPORTUNITIES!

100%
Success



**CCIS OIL & GAS
AND POWER ENGINEERING
TRAINING PROGRAMS**

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EDITOR'S LETTER



Greetings and a very warm welcome to the first edition of our Building Operator 5th Class Power Engineer magazine. We aim to provide you with the information and insights you need to determine if you are a good fit with our unique fast track program. For readers trying to determine if the building operations industry is a good career path, pay close attention to the information on page 6. There is little doubt job opportunities will be available to you if you are willing to learn and work hard.

For readers considering participating with us in our training pursuits, take a look at page 12, where you will learn of the many ways industry and other stakeholders partner with us to help us deliver an outstanding training program and learning experience.

For readers looking to recruit new building operators, go to pages 18-25 and glance through the profiles of our 2015 graduating class. You will get an idea of the quality of our candidates. Feel free to call us to find out if there are any current recruiting opportunities.

This magazine has been designed especially for New Canadians aspiring to acquire the ASBA certificate required to work as qualified Building Operators in Calgary-Canada. The shortage of Building Operators means that hundreds of new recruits are needed each year. CCIS-OGTP hopes that through this magazine, you will be taking the first step towards taking this journey with us.

Khalid Hakim, Media Specialist



DIRECTOR'S MESSAGE

My very sincere congratulations to our Building Operator graduates who have worked very hard to achieve their 5th class power engineering certification in just 18 weeks. On their ABSA exam, most students achieved a mark in the 80's or 90's. This type of success reflects the dedication and commitment our students demonstrated throughout the training. The OGTP team and instructors also played a very important role in our students' achievement and I congratulate them as well for delivering such a high quality training program that produces such extraordinary results.

Our graduating class represents nine different nations from around the world. They bring transferable skills and education that complement their learning and make them ideal employees for our partners in the commercial building operations industry. Our graduates understand that hard work and dedication is the key to their success. This ethic, combined with communicating and demonstrating our values of honesty, dignity and teamwork, was emphasized throughout our training program, helping our students to integrate successfully into the Canadian workplace.

Our Fast Track 5th Class Power Engineering Program is the outcome of the successful completion of two sessions of 4th Class Power Engineering, a program that was sought by some of Alberta's major oil and gas corporations. Throughout the years, we have developed a highly effective approach to the design and delivery of our training programs which consistently produces excellence in our students. In fact, this year's graduates have continued a remarkable trend - every one of our power engineering students, past and present, have passed their ABSA exam!

I would also like to offer my sincere appreciation to our industry supporters. You will find their names and photographs of their contributions throughout this magazine. These corporations are truly the back bone of our building operators training program. I am very pleased with the involvement of senior management and their support for the student selection process, hands on training, field trips, and, most of all the mentoring offered by supervising building operators and other staff. All of this together is a package of support with immeasurable value. As a result, over half of our trainees have already secured employment and the remaining are actively being interviewed. We are confident they will all soon be gainfully employed.

Finally, I would like to acknowledge the Government of Canada and Government of Alberta. Their ongoing financial support for this training along with the moral support we receive from our Human Services regional office in Calgary, is crucial to our ability to go forward with confidence as we plan our programs and seek new ways to support Alberta business's and New Canadians. While we know our trainees return their tuition fees through their taxation dollar in one or two years, it is the many intangible dividends that continue long after that brings us the greatest satisfaction.

Our team of dedicated professionals continually seek innovative ideas to address skills shortages in the Canadian work force. A new funding initiative of the governments of Canada and Alberta, known as the Canada Alberta Job Grant, is an excellent opportunity for Alberta businesses to bring new skills into their workforce with very minimum cost to them. Please contact me to learn more about this opportunity.

Sincerely,

A handwritten signature in blue ink that reads "Bob Khan".

Bob Khan, Director of Operations

ABOUT OGTP

“

DEFINING CHALLENGES ... CREATING OPPORTUNITIES ...

”

Since 2001, OGTP has been at the forefront of addressing workforce shortages in Alberta's oil and gas and other industries. We are part of the CCIS family, which for more than 34 years has been training newcomers to Canada, ensuring they have the knowledge and credentials they need to find employment and contribute to the Canadian workforce and economy.

We offer fast track and comprehensive training programs which are designed to deliver job ready and accredited workers who can help relieve skill shortages in the Canadian workforce. Our unique programs provide training in both the technical and communications areas, making our graduates highly prepared and desirable employees. Our students

are selected with industry input and supported throughout the program by industry work experience placements, field trips, and guest speakers and lecturers. Our commitment is to provide the best possible candidates to our industry partners and Canadian employers at large.

FAST FACTS

1. ABSA CERTIFICATES

The Alberta Boilers Safety Association, (ABSA), is the pressure equipment safety authority in Alberta. ABSA is authorized by the Alberta Government for the administration and delivery of safety programs related to boilers, pressure vessels and pressure piping systems in Alberta. ABSA is also responsible for the certification of pressure welders, inspectors and power engineers for the operation of a power or heating boiler. The Building Operator 5th Class Power Engineering Program is aimed at providing immigrants and new Canadians the necessary knowledge and training for the acquisition of the ABSA certificate which is a requirement to work as a Building Operator in Alberta, Canada. The industry often recruits through our program with the majority of clients landing employment upon completion of the program.

2. REAL SHORTAGE OF BUILDING OPERATORS

There is a severe shortage of Building Operators in Alberta, and across Canada. Alberta alone faces a shortage of more than 1,700 Building Operators. On an annual basis, there is a need for 100-150 new Building Operators. This shortage is forecasted to continue for at least the next five to ten years.



3. INDUSTRY STANDARD QUALIFICATION

CCIS-OGTP works closely with the commercial building management and operator industry to ensure the right individuals are trained and that they are trained right! From start to finish, we consult with our industry partners, obtaining feedback on program design, student selection, and trainee performance during on the job work experience. This close working relationship with the companies who ultimately hire building operators and 5th Class Power Engineers qualifies our students to meet the high standards required to be valuable contributors to the commercial building industry in Alberta.



**DEDICATION
COMMITMENT
INTEGRATION
RETENTION**



ALBERTA
JOBS, SKILLS, TRAINING AND LABOUR
Office of the Minister
MLA, Edmonton – Riverview

**Message from Honourable Lori Sigurdson
Minister of Innovation and Advanced Education
Minister of Jobs, Skills, Training and Labour**

On behalf of the Government of Alberta, it is my pleasure to congratulate the Calgary Catholic Immigration Society's 5th Class Power Engineer graduates of the Building Operator program.

In this province, we are forward-looking, entrepreneurial and optimistic about our future. The graduates of this program are no exception. Through your hard work, dedication and excellent skills training, you are well-prepared for successful careers.

Immigrants helped build Alberta, and they continue to make valuable contributions to Alberta's economic, social and cultural life. This training program opens doors for new Canadians to build fulfilling careers in the power engineering industry.

As Minister of Jobs, Skills, Training and Labour, part of my responsibility is setting people up for success in Alberta's workplaces. Your education has provided you the essential skills and educational foundation to successfully transition into the world of work. As our next generation of skilled workers, you will enrich Alberta's economy.

Thank you to Calgary Catholic Immigration Society for the valuable role you play in helping our graduates succeed.

I wish you the very best as you embark on your careers.

Lori Sigurdson
Minister of Innovation and Advanced Education
Minister of Jobs, Skills, Training and Labour



BUILDING OPERATOR

CCIS 5TH CLASS POWER ENGINEERING

OGTP 5th Class Power Engineering Building Operator Training Program provides new Canadians the necessary knowledge base and training for the acquisition of the ABSA 5th Class Power Engineering Certificate, which is a requirement to be recognized as a qualified Building Operator. Building operators are employed in various sectors including commercial establishments, manufacturing plants, recreational facilities, and public services buildings such as schools and municipal buildings.



The program is comprised of classroom training, power lab hands-on training, safety training, work experience at secured on-site employment placements, as well as field trips to places of interest.

The classroom theory component is delivered by a 2nd class power engineer in-house, Monday through Friday, full time. These sessions include lectures, presentations, debates, quizzes, and written assignments. Students then go on to SAIT for hands on training in the power lab. Both the theory and hands-on power lab training serve to satisfy provincial requirements and build on student aptitude while also providing a new foundation of skills and knowledge of Alberta's Building and Power Engineering Industry.

Students return to class where they are coached in workplace communication styles and standards, workplace ethics, and job search techniques. This coaching ensures that program

participants understand and can respond to the standards, requirements, and expectations of the Canadian workforce. Industry guest-speakers, HR department representatives, and former students from other OGTP programs visit the class to provide further insight into the nature and value of the training programs, and what they may anticipate upon completion of the program in terms of employment opportunities.

Eligibility to write the 5th Class Power Engineering Provincial Examination and become a certified power engineer requires the completion of the power engineering theory which involves reading text, writing, numeracy, and math applications. Upon completion of this component, students are fast tracked into the ABSA accredited SAIT power lab where they obtain the required 100 hours of hands-on skills training. All this, combined with the employment placement component produces a job ready qualified Building Operator.



The province of Alberta suffers from a chronic shortage of more than 1,700 building operators

in major cities. Calgary's demand represents approximately 10% of that shortage. The need is tremendous and increasing each year with the building of millions of square feet of office space each year.



INDUSTRY SELECTION

February 5, 2015



One-on-One Interviews with Industry

INDUSTRY INVOLVEMENT AND PARTICIPATION

Industry partners are involved at each step of our 5th Class Power Engineer/Building Operator program. From the initial student selection through to recruiting post-graduation.

Our partners bring their professional human resources people and chief engineers to interview potential students during the selection process. These individuals dedicate an entire day, sometimes coming to the interviews from other cities, to help us assess applicants for suitability for the building operations industry. Their recommendations are invaluable to us as we endeavor to identify the top 20 applicants for training. By far, this is the most difficult job we and our partners

OGTP has more than 15 years experience in training new Canadians to industry standards. We collaborate closely with employers and stakeholders to ensure our curriculum is in line with industry requirements in today's market.

have, as we consistently receive hundreds of applications for our 20 training seats. Many of these applicants are worthy of training, but we can only provide for 20.

From this assessment process industry partners often identify students they would like to invite into their operations for the work experience portion of the program. During the six to eight weeks trainees spend with industry partners in their buildings, a great deal is learned by both the student and their supervisor. Relationships are built, connections are made. For our students this is often their first professional network, a profound gift in itself to these New Canadians.

When our students graduate, they are able to build on this network. Many trainees receive job offers from the companies that participated in the programs. If no opportunity is immediately available to them, they can build on the network they are now a part of and actively seek employment.

MAKING HISTORY

In January 2013, CCIS launched its 4th Class Power Engineering Program. Development of this program was in response to the oil and gas industry's need for 4th class power engineers. At that time, there was a severe shortage of these skilled workers. The program was tailored uniquely to address the needs of industry and deliver high caliber, well-trained, hard-working, and safety-oriented employees.

Another 4th Class program took place in February of 2014. Through our retooling and training, 100% of both this and the 2013 class passed their ABSA exams and obtained their 4th class ticket. This success and our proven expertise led to the Building Operators industry request for OGTP to create a program that would train and provide the industry with certified 5th Class Power Engineers/ Building Operators.

OGTP responded to this request and designed and secured government funding approval for this latest training initiative. Our first 5th Class Power Engineering Building Operator Program was launched on the 17th of February, 2015. We had the privilege of our program launch being attended by Honorable Ric McIver, Minister of Jobs, Skills, Training and Labour at the time.



**CCIS 5th Class Power Engineering Building Operator Training Launch
with Honourable Ric McIver, Minister of Jobs, Skills, Training and Labour**

**February 17, 2015
Calgary Petroleum Club**



ALBERTA
JOBS, SKILLS, TRAINING AND LABOUR

*Office of the Minister
MLA, Calgary-Hays*

**Greetings from the Honourable Ric McIver
Minister of Jobs, Skills, Training and Labour**



On behalf of the Government of Alberta, it is my pleasure to congratulate the Calgary Catholic Immigration Society in celebrating the launch of the Building Operator – 5th Power Engineering Training Program and for hosting this special event.

Skills training changes lives and empowers each one of us to attain new heights and achieve any level of success we choose. Through innovation and ingenuity, your training expertise prepares new Albertans and our province for the challenges of today and the many opportunities of tomorrow.

As Minister of Jobs, Skills, Training and Labour, part of my mandate is to focus on ensuring Alberta has a skilled and adaptable workforce that supports a sustainable and prosperous economy. Through the Canada-Alberta Job Grant, employers and government share the cost of training current and future workers with the skills they need for success.

The Government of Alberta recognizes the importance of skills training and the critical role employers, industry and training providers play in ensuring our workers fully contribute to the Alberta economy, now and for the future.

Ric McIver
Minister of Jobs, Skills, Training and Labour
MLA, Calgary – Hays

HOW IT'S DONE



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THE O
FAST TRACK I
IN ALBE

AIR Approach

Assessment: We received 395 applications for our 20 seats in our 2015 inaugural year. We carefully assess each applicant on a variety of skills including English language and technical knowledge. Our industry partners participate in this assessment process, providing us with invaluable feedback on our applicants.

Involvement: Once training begins, our industry partners are invited to participate in a variety of ways including guest speaking, hosting tours, and creating work experience opportunities for our trainees. This continual involvement ensures our students develop a good understanding of the commercial building operations industry and the role they can play in it as qualified Building Operators.

Recruitment: By program completion, our industry partners have come to appreciate the exceptional quality of our students. Through their participation in our program, these companies have an 'early-bird' opportunity to recruit our graduates.



OGTP Classroom First Day Orientation

**THE ONLY
WORK PROGRAM
IN ALBERTA**



KEY INGREDIENTS

Beyond the classroom theory and work experience placement components, students also undergo 100 hours of hands on training in SAIT's power lab, and occupational health and safety training at ENFORM where they obtain a variety of valuable safety tickets.

Employers act as mentors for program participants and enable them to use skills learned during training in an authentic work situation. Prior to start of the work placement, the OGTP team along with the trainee and the employer work together to create a work placement training plan and/or agreement to establish expectations and maximize learning. Throughout the work placement portion of the program, OGTP, the trainee, and the host employer maintain regular communication both formally and informally. Weekly reports are submitted by the trainees and their work placement supervisors. These reports describe the details of the activities and learning outcomes, and provide feedback to the OGTP team regarding trainee performance.



Hands-on Training at SAIT

**UNDERSTANDING
THE NEEDS**





**Explore the
Opportunities**

**Get the right training for your existing
or new hires with the Canada-Alberta
Job Grant!**

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Cadillac
Fairview



REAL SUPPORT BEHIND

Employers are heavily involved in the 5th Class Power Engineering Building Operator Program from program design to student selection to training and recruiting. They also contribute through guest speaking, raising awareness of CCIS training programs at industry events, inviting students on company tours and job fairs, interviewing on-camera for our in-house developed videos, attending information sessions and providing work experience placements in their buildings. In addition, as a learning organization and through our existing relationship with many businesses in the industry, we continuously receive

and incorporate insightful industry feedback in order to improve our training program processes.

Industry support of CCIS and specifically for the recently started 5th Class Power Engineering Building Operator Program is steadfast and continues to grow and evolve. Major industry employers have been supporting the program since its conception, and have welcomed these well-trained new Canadians into their workforce. We look forward to their continued collaboration and are committed to maintaining excellence in all we do.





OPPORTUNITIES FOR FULL TIME JOB PLACEMENTS:

There are many job openings for building operators especially those who hold a 5th class power engineer ticket. Many of our graduates have job offers before the training program officially ends. Beyond our existing partners, the OGTP team provides active and meaningful job search support through inviting other industry specialists, recruiters and agency representatives to visit the class and conduct one on one interviews. Networking, providing contacts, developing job search skills, and unpaid on the job training provide the tools students need to be able to search for and secure employment.



HOST FAREWELL LUNCH FOR WORK EXPERIENCE FOR TRAINEES

April 17, 2015



Commercial building owners and operators came forward to support the implementation of this program by providing work experience placements, field trips, guest speakers and employment opportunities.

The 5th Class Power Engineering Building Operator Program develops the skills necessary to operate and maintain boilers, and other mechanical equipment such as air conditioning units, turbines, air compressors, refrigeration equipment, generators, and more. The duration of the program is 18-weeks. The goal of the program is to address the labor shortage for qualified professionals in the field.



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ALBERTA WILL ALWAYS BE STRONG

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ALBERTA IS THE FOURTH MOST POPULATED PROVINCE IN CANADA. IT IS ALSO THE ENERGY CAPITAL OF CANADA, WITH RESOURCES IN CONVENTIONAL OIL, NATURAL GAS, MINERALS, COAL, AND THE FAMOUS ALBERTA OIL SANDS. THE ENERGY INDUSTRY IS AN IMPORTANT SOURCE OF MANY DIFFERENT CAREER OPPORTUNITIES, PARTICULARLY IN THE FIELDS OF ENERGY EXTRACTION AND PROCESSING, BUT ALSO FOR OTHER AREAS SUCH AS BUSINESS MANAGEMENT COMPANIES, CONSULTING, ENGINEERING, MANUFACTURING, AND INFORMATION TECHNOLOGY AND COMMUNICATIONS.




Alberta's economy has been the strongest in Canada for the past 20 years with an average annual GDP growth of 3.7%. In 2012 and 2013, the energy sector contributed 23.3% to Alberta's GDP, followed by finance and real estate at 13.6%. In 2013 alone there were more than 231,300 construction jobs created, and 74,000 in business. The increasing demand in various sectors resulted in a shortage of qualified professionals in many sectors. The commercial

building operations sector particularly is in need of more than 1,700 professionals in major cities, which translates into approximately 340 building operators on a yearly basis.

Presently some 100 new operators are entering the market annually. The economy of Alberta is on a solid track, there is increasing consumer confidence and high demand particularly in the construction industry.



20 **ALBERTA** LABOUR SHORTAGES



THE NEED FOR SKILLED WORKERS IN ALBERTA IS ONGOING AND PROJECTED TO BE A CHALLENGE FOR EMPLOYERS MANY YEARS INTO THE FUTURE. THE CURRENT LABOR SUPPLY DOES NOT SUPPORT THE ECONOMIC GROWTH PROJECTED FOR THE PROVINCE, NEITHER DOES IT COMPENSATE FOR AGE-RELATED ATTRITION.





ALBERTA IS THE FUTURE

The Building Owners & Managers Association (BOMA) estimates that the Alberta region consists of about 40,000 professional building operators with an average age of 55, therefore nearing retirement. The current shortage is estimated to continue for the next five to ten years.

There has been a steady increase in business activities in Calgary and the surrounding regions. The forecast is for continued positive GDP growth. In response to the lack of labor supply, employers are actively involved in addressing these shortages by offering internal training for existing employees and professional qualification training for new hires. Wage increases are expected in the skilled labour market over

the coming years. In high demand are experienced building operators with ABSA certification and between three to five years of commercial experience.

There are various options being provided to foreign workers and immigrants seeking work permits in Alberta. In June 2011 the governments of Canada and Alberta launched a pilot project allowing foreign citizens to come and work in the province. Immigrants or new Canadians must have a recognized certification or a letter of approval from Alberta Apprenticeship and Industry Training (AAIT). The certificate must be an Alberta qualification certificate or a trade certificate that is recognized in Alberta in specified occupations.

5TH CLASS POWER BUILDING OPERATOR



OVER ENGINEERING ORS - CLASS OF 2015



5TH CLASS POWER ENGINEERING BUILDING OPERATORS – CLASS OF 2015

CCIS 5th Class Power Engineers Building Operator Training Program graduates' expertise, work ethic, and safety training and certification make them highly desirable candidates for building operations.

- **H2S Alive**
- **WHMIS**
- **Detection and Control of Flammable Substances**
- **Standard First Aid (Level A CPR)**
- **Confined Space Entry**
- **Fall Protection**



Adeboye Obawole

- ABSA Certified 5th Class Power Engineer
- B.Sc. Electrical & Electronics Engineering, Nigeria
- Several years of experience as Facilities Operations Specialist with strong skills in building maintenance, HVAC implementation and building infrastructure management
- Maintains high level of safety in the workplace
- Proficient in Microsoft Office
- Good communication skills, detail oriented, true team player



Alejandro Robles Medina

- ABSA Certified 5th Class Power Engineer
- Bachelor's in Mechanical Engineering, Diploma in Gas Engineering, Venezuela
- Solid experience in mechanical and piping design, and excellent technical engineering knowledge
- Good analytical and decision-making skills
- Fast learner, well-organized, safety oriented
- Proficient in Microsoft Office



Arnel Pascoguin

- ABSA Certified 5th Class Power Engineer
- B.Sc. in Mechanical Engineering, Philippines
- 9 years work experience as a Project/ Quality Surveyor
- Excellent communication skills
- Logical approach to problem solving
- Great customer service skills



Ayodeji Salaudeen

- ABSA Certified 5th Class Power Engineer
- B.Sc. in Mechanical Engineering, Master in Power Engineering, Nigeria
- NCSO Alberta Officer - safety oriented
- 3 years of mechanical power engineer experience in Nigeria
- Sound technical knowledge
- Very positive team player, driven to perform well



Cesar Viernes

- ABSA Certified 5th Class Power Engineer
- B.Sc. Electronics and Communications Engineering, Philippines
- Solid background in equipment maintenance and troubleshooting with proven skills in PCB assembly repair
- Strong ability in process development, product quality control and equipment design
- Proficient in computer software
- Good communication and decision making skills, hard working



Daniel Karasartov

- ABSA Certified 5th Class Power Engineer
- Diploma in Power Engineering, Kyrgyzstan
- Solid mechanical and power engineering experience
- Knowledge in electrical maintenance, technical equipment, power system and different hand tools
- Very responsible, committed and hardworking
- Good communication skills, personable



Denis Baranov

- ABSA Certified 5th Class Power Engineer
- Power Engineer from Belarus, B.Sc. in Industrial Heat Energetics
- Over 4 years experience as a turbine operator
- Comfortable operating and maintaining complex power and process systems
- Analytical, detail driven, ability to identify and resolve inefficient processes
- Good customer service skills, polite, professional



Dhiraj Verma

- ABSA Certified 5th Class Power Engineer
- Bachelor in Hotel Management, India
- Solid Canadian work experience, well integrated
- Extensive hotel housekeeping and supervisory experience
- Nominated as employee of the month
- Polite, well honed customer service skills, driven by customer perception



Eugene Roces

- ABSA Certified 5th Class Power Engineer
- B.Sc. Civil Engineering, Philippines
- Thorough knowledge in construction projects
- Excellent transferrable skills, analytical and decision making
- Strong personal ethic, leadership qualities
- Good communication skills, professional demeanor



Jan Vincent Mancelita

- ABSA Certified 5th Class Power Engineer
- B.Sc. in Chemical Engineering, Philippines
- Strong ability in product quality control
- Solid technical background with transferrable skills
- Excellent analytical skills and technical knowledge
- Outstanding communication skills and work ethic



John Patrick Garcia

- ABSA Certified 5th Class Power Engineer
- High School Diploma, Philippines
- Basic Security Training Course, Alberta
- Extensive Canadian work experience
- Transferable skills, highly adaptable
- Excellent communication skills and a fast learner



Joseph de Guzman

- ABSA Certified 5th Class Power Engineer
- B.Sc. in Nursing, Philippines
- Transferrable people skills, safety protocols, technical equipment
- A flexible and fast-learner, great communication skills
- Works well independently or in a team
- Strong knowledge in computer software



Kostyantyn Dubovetskyi

- ABSA Certified 5th Class Power Engineer
- Extensive Canadian customer service experience
- Canadian post secondary education - Bachelor of International Management and Business Administration Diploma
- Very fast-learner, highly intelligent and well-organized
- Excellent analytical skills and creative problem solver
- Outstanding communication skills



Muhammad Asif Sharif

- ABSA Certified 5th Class Power Engineer
- Bachelor's in Economics, Mathematics and Statistics, Pakistan
- Solid experience in Property Maintenance and Management
- Strong background in equipment mechanics, and electrical, heating and plumbing maintenance
- Strong practical knowledge and abilities
- Excellent customer service, natural with people



Obiora Ugo Okeke

- ABSA Certified 5th Class Power Engineer
- Bachelor of Mechanical Engineering, Nigeria
- Experience working in natural gas facility
- Good knowledge of reciprocating compressors, turbines generators
- Excellent communication skills, safety oriented, great team player
- Well versed in customer service skills



Petro Mynak

- ABSA Certified 5th Class Power Engineer
- B.Sc., Mechanical Engineering, Diploma of Engineer-Mechanical specializing in Lifting and Shifting Machines, Construction Site Engines, Road-Making Machines and Equipment, Ukraine
- Extensive experience as process engineer and maintenance/repair of transport vehicles
- Transferable knowledge and skills
- Quick learner, works hard
- Reliable and thorough



Rajeesh Punnakal Appu

- ABSA Certified 5th Class Power Engineer
- Certificate in Process System Control Program, SAIT
- Bachelor's Degree in Instrumentation Engineering, India
- Solid experience as Instrumentation Technologist working on maintenance of electro-mechanical systems, data acquisition and real time quality control
- Highly intelligent, analytical, problem solver
- Excellent communication skills



Santosh Rana

- ABSA Certified 5th Class Power Engineer
- B.Sc., Mechanical Engineering-Production Engineering, India
- Solid background in mechanical and maintenance of boilers, chillers, HVAC units,
- Handyman skills - basic plumbing, pumps, sprinklers and ancillary equipment
- Canadian work experience
- Very hard-working and determined



Zi Lin

- ABSA Certified 5th Class Power Engineer
- Bachelor's Degree in Mathematics and Applied Mathematics, China
- Canadian work experience
- Experienced Computer/IT Technician
- Customer service experience, friendly, positive
- Hardworking and disciplined

TALENT THAT YOU NEED

The OGTP team collectively has many years of experience and are well qualified professionals who provide the best training to New Canadians.

Working with our industry partners, we commit to continually tailor our 5th Class Power Engineering - Building Operator Training Program to meet industry specifications and needs. By staying in tune with these often changing needs, we are able to position our students to be market-ready when they leave our program. CCIS-OGTP is committed to the successful integration of new Canadians into Alberta's workforce by providing the right training at the right time.

100%
CERTIFIED
BY
ABSA



30 Stakeholder **Engagement**

BOMA CALGARY & BOMA FOUNDATION

BOMA CALGARY: the Building Owners and Managers Association, and the BOMA Foundation are working closely with CCIS-OGTP. We appreciate their interest and support and also the important role they play in connecting and representing stakeholders in the commercial building industry.

We firmly believe there is no better way to build a thriving community than by identifying our common goals and needs and working together to achieve them.

We extend our sincerest thanks to both BOMA Calgary and the BOMA Foundation.

BOMA Calgary and BOMA Foundation - June 15, 2015



BOA CANADA - Calgary Division



BOA: the Building Operators Association in Calgary - has been our friend and partner since the request of a Building Operator program was first brought forward. BOA Calgary has provided us with professional input and organizational support. Their appreciation for our team, our students, and our goals has made the creation, launch, and completion of the first Fast Track 5th Class Power Engineer Building Operator program for New Canadians a true and great success.

Our deepest thanks to BOA and the BOA membership.

Service Providers



SAIT: the Southern Alberta Institute of Technology has been and continues to be a steadfast service provider in the power lab arena. They work closely with us to ensure access to their state of the art labs for our trainees. We value our partnership and appreciate the often extraordinary effort they make to help us deliver our training program on time and with the highest level of professionalism.



ENFORM is our go to service provider for all our safety training requirements. At ENFORM, our students receive professional safety training in many different areas such as Fall Protection and Standard First Aid/CPR. We rely on ENFORM's comprehensive suite of safety training programs and have enjoyed working with their organization for many years.

We extend our sincerest thanks to both SAIT and ENFORM.

Government Funders



The goal of our training programs is twofold: to support Government of Canada and Government of Alberta efforts to respond to the changing needs of the workplace and to support the need for New Canadians to find appropriate training and integration support once they have been accepted as permanent residents or citizens of Canada. CCIS has been delivering on these goals for many years, but would be unable to do so without our government funding partners who recognize our commitment and support us as we endeavor to make a significant and important contribution to the well being of Alberta and Canada.

Engagement and **Collaboration**



NAHEED K. NENSHI

June 2015



A MESSAGE FROM MAYOR NENSHI

On behalf of my City Council colleagues and the citizens of Calgary, I would like to congratulate the graduates of the 5th Class Power Engineering – Building Operator Training Program.

Today, we celebrate the beginning of many new careers. Through the support of the Calgary Catholic Immigration Society, the 19 graduates of this program have worked very hard to gain the training and hands-on experience needed to reach this point. It is an amazing achievement and I know this be a powerful and positive step for the graduates and their families.

The CCIS must also be commended for their continued service to our City. By offering uniquely tailored programs, CCIS has helped countless new Canadians to reach their potential as they begin new lives in our city.

Sincerely,

A handwritten signature in black ink, which appears to read "Nenshi". The signature is written in a cursive style with a horizontal line underneath.

Naheed K. Nenshi
MAYOR



OGTP Business Strategies

by: Michele Veldhoen, Business Development & Delivery

As with all members of the OGTP team, I have a collection of hats that I wear here in our 11th avenue office. My everyday hat is business development. After 25 years of running a family business in the Calgary area, it is a pleasure for me to reach out to old and new friends in the Calgary business community. Meetings with a variety of company representatives reminds me of the dynamism and generosity of this city and its business people and entrepreneurs. While we enjoy many productive and valuable relationships with Calgary's corporate community, we are always reaching out to others and invite you to do the same. Our doors are always open. New ideas and partnerships are the foundations of our success as a training provider focused on connecting employers with well trained New Canadians. If you are just learning of our unique services, please take a look at our website at www.ogtp.ca

I am also lucky to occasionally wear my teacher/coach hat. I say lucky because wearing it means I get to spend a lot of time with our trainees. Coming to know these people and their stories, their challenges and aspirations, is truly inspirational. Since my first experience teaching English to refugees back in the early 1990's, I have obtained my English as a Second Language teaching credential and heard from many people of the sometimes gargantuan efforts made to get here, the formidable obstacles sometimes faced upon arrival, and the profound gratitude expressed for the opportunities found. I know for all of us here, these stories fuel us on every day.

If you are just coming to know CCIS and the OGTP team, please feel free to contact me at any time. I am always happy to meet over a cup of coffee and tell people about what we do here and welcome new partnerships and opportunities to expand our brand of training wherever it might be needed.

**ALONE WE CAN DO SO
LITTLE; TOGETHER
WE CAN DO SO MUCH"
-HELEN KELLER**

OGTP Collaboration

by: Monika Bhandari,
Senior Program Coordinator

We all have dreams. But in order to make dreams come into reality, it takes an awful lot of determination, dedication, self-discipline, and effort. I am able to witness the drive and motivation of our new Canadians that pushes them to the ultimate success of completing training programs and finding their niche in Alberta's robust industries.

Industry collaboration and government support is crucial to the success of our programs. Without the avid support of industry and key stakeholders, we would not be able to re-tool and re-train new Canadians to help address shortages within our marketplace.

Our sincerest gratitude to the Government of Canada and Government of Alberta for recognizing the importance of training programs for new Canadians and for making these programs possible.



A thank you to Artis REIT for their participation in the program

Their support and guidance in our program design and delivery has guided us to create successful initiatives. We look forward to designing and delivering further programs with continued support.

Our working relationship with industry is significant and holds much importance. Connecting and sharing information about our programs is a part that I value very much. It is truly a two way street whereby industry informs us of labour market requirements and we listen, so to

create a customized training program designed to ease the need of market requirements. There is opportunity for us to let our stakeholders know the dynamics of our programs, our strengths and the stellar results we achieve.

Together we can continue to make a difference in the lives of many new Canadians by providing opportunities for all to contribute to the growth of Alberta's economy. Sincerest thanks to all!



OGTP presentation to GWL Realty Advisor Group about the work experience placements.

The Canada-Alberta Job Grant: What Is It:

The CAJG is a government fund created to support employers endeavoring to address skills gaps and improve workforce performance. Employers may access the fund to train existing or future employees. The fund is expected to remain in place through to and including 2018.

CORPORATE TRAINING SOLUTIONS

Through the Canada-Alberta Job Grant, Corporate Training Solutions (CTS) can help employers improve the skills of existing workers or recruit and custom train potential new hires. CTS is a leader in student selection and program design. Our results prove this: we consistently see 100% of our students pass their exams, leading to quick post-graduation employment for most students.


Partnering with CTS allows you to tap into our talent pool to select your new employees, or direct your existing employees to us for customized skills upgrading. We support you in the grant application process in order to ensure a smooth and efficient process, beginning with the application itself, through program selection and design, to the training itself. Upon completion, you will have a well trained and more productive workforce.


The Easy Way to Access the Fund!

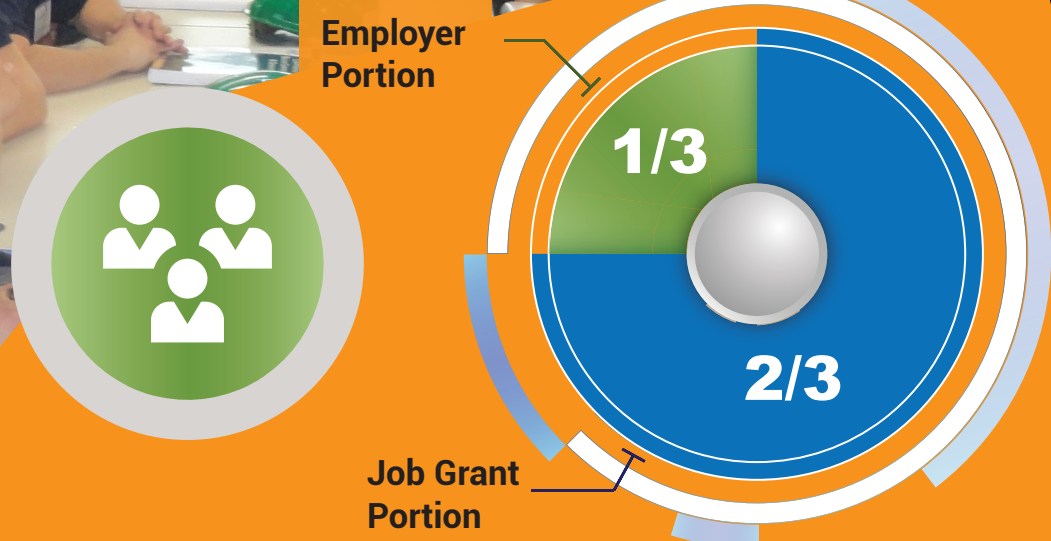
**As an Employer:**

- 1 Identify the skills your business needs to fill current or future positions for new or existing employees
- 2 Contact CTS as your third-party training provider
- 3 Access training that can be e-learning, part-time, full-time, on-site or in a classroom setting, Must be a minimum of 25 hours of training within a 52 week period, resulting in a form of credential/ certificate

How does it work and how much does it cost me?

 Identify your skills needs, contact us and apply for grant approval. As soon as you are approved, the training can begin.

 As the Employer, you will cover a minimum of 1/3 of the training. The grant will then cover the remaining 2/3 amount, up to \$10,000 per employee/per year.

**Have more questions?**

Contact us to find out more about how to access and benefit from the Canada-Alberta Job Grant!



5th Floor, 1111 - 11 Ave SW Calgary, AB T2R 0G5



403.514.8328



403.290.5460



cts@ccisab.ca



www.ogtp.ca

Building Operator Graduation Ceremony Sponsors

2015

Welcome to our Sponsor page. The companies featured here generously sponsored the 2015 Graduation Celebration Dinner of OGTP's FIRST EVER class of 5th Class Power Engineers Building Operators. In addition, these companies and organizations with others, were an integral part of the design, execution and overall success of the program. Their many contributions were invaluable to us and we wish to express our sincerest thanks and gratitude for their participation and support. Thank you!

Platinum



The Foundation supports growth in the commercial real estate industry by promoting education, research and providing bursaries and scholarships for those in need.

MISSION:

The BOMA Calgary Foundation is an independent charitable organization dedicated to support:

1. Persons in need to enter and to advance in the industry.
2. Research in matters of importance to commercial real estate.
3. Scholarship in the commercial real estate sector.
4. Education and program development in areas of relevance to commercial real estate.
5. Development and promotion of careers in the commercial real estate sector.

www.boma.ca



SAIT Polytechnic has a long-standing relationship with CCIS in the delivery of technical skills training. For over 30 years, SAIT Polytechnic has been providing the hands-on, applied learning requirements for our CCIS training programs.

Since 2013, SAIT is proud to have been a part of CCIS Fast-track Power Engineering training programs specifically designed for new Canadians that have generated 100% successful completion rate with above average achievements.

We are proud to have participated in these learning experiences and to witness students successfully complete these programs and obtain meaningful employment in related fields.

Congratulations to the first group of graduates from the CCIS Fifth Class Power Engineering Building Operator training program! May you enjoy rewarding and prosperous careers!

www.sait.ca

Thank



Gold



Artis is a diversified Canadian real estate investment trust (REIT) investing in office, industrial and retail properties. Since 2004, Artis has executed an aggressive but disciplined growth strategy, building a portfolio of commercial properties in Canada and the United States, with a major focus on Western Canada.

The 170-person team manages, and reports on a portfolio of 25.9 million square feet of leasable area, in 247 properties with a gross book value of \$5.6 billion. Artis Units trade on the Toronto Stock Exchange under the trading symbol AX.UN.

www.artisreit.com



The Cadillac Fairview Corporation Limited is one of North America's largest owners, operators and developers of commercial real estate. Cadillac Fairview focuses on developing and managing high quality office, retail and mixed-use properties in Canada and the United States, as well as international investments in real estate companies and investment funds. With a portfolio valued at more than \$28 billion, Cadillac Fairview and its affiliates own and manage over 36 million square feet of leasable space at 66 properties across North America, including some of Canada's landmark developments, such as Toronto-Dominion Centre, Toronto Eaton Centre, Pacific Centre and Chinook Centre.

www.cadillacfairview.com



The Safety Association for Canada's
Upstream Oil and Gas Industry

In collaboration with our partner associations, we play a unique role as the industry's safety hub. We promote health and safety practices through safety management planning and provide innovative training, certifications, services and resources needed to get the job done safely.

www.enform.ca

YOU!

38 Class: **IN PICTURES**



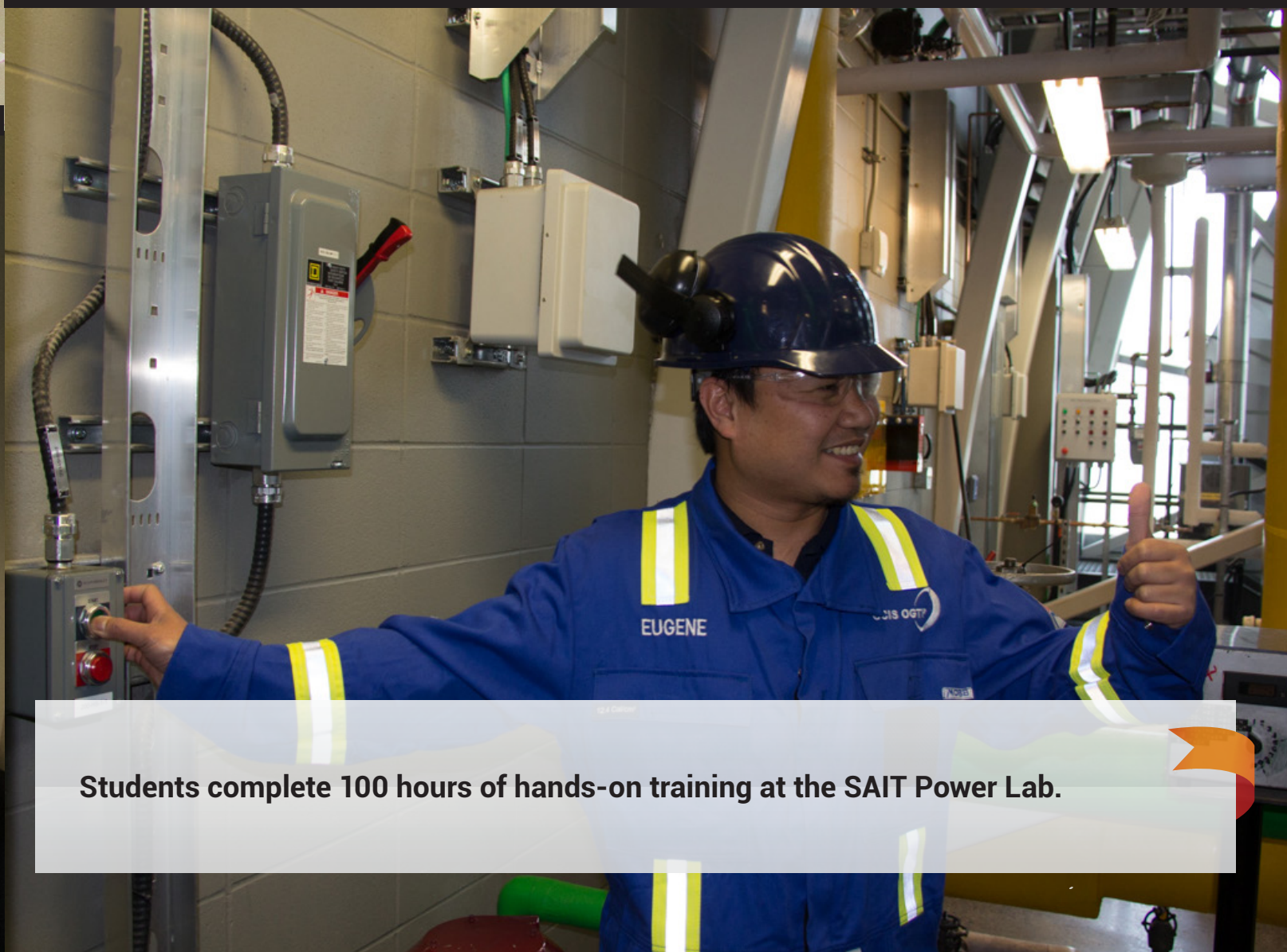
Many information sessions are held throughout the year as part of our application process: In 2015, we received 395 applications.



Of the 395 applicants in 2015, 51 were shortlisted and interviewed for final selection by industry.



Industry guest speakers visit our classes, profiling their companies and providing advice and insight about the commercial real estate operations industry.



Students complete 100 hours of hands-on training at the SAIT Power Lab.

Customized Training Solutions for your Company's needs
www.ogtp.ca



**THESE BUILDINGS
COME ALIVE WITH OUR
BUILDING OPERATORS!**



Cadillac
Fairview



CCIS OGTP



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